NEW RELEASE ANNOUNCEMENT

Application Release Notes   March 11, 2021
CloudNine Concordance 10.24

We are pleased to announce the release of **CloudNine Concordance, Version 10.24**. This release includes the most substantial updates to the application in more than 5-years. The customer-requested features included in this release are detailed below along with links to request a free download for current customers or request a software demo to see the new features.

Concordance 10.24 Enhancements

This highly anticipated release delivers an enhanced review experience with modern features and functionality, a new production and printing module and a new Concordance Viewer to support both native and image files efficiently.

The new clean and contemporary interface in 10.24 significantly improves the overall customer experience and provides additional, time-saving navigation options throughout the Viewer.

Stepping closer to a seamless workflow, CloudNine customers using both Concordance and **CloudNine Review™** can seamlessly move between applications and transfer data using **CloudNine's Discovery Portal™**, which will be officially released soon. Similarly, users who rely on Concordance for Quality Assurance (QA) can easily switch to CloudNine Review or vice versa.

In addition to the enhancements described below, the 10.24 release provides noticeable project efficiencies including:

- Improved production and Q/A capabilities
- Complete production without requiring 3rd party OCR tools
- Eliminate dependency for multiple Viewers on new projects
- Choose to OCR select files or all documents in a single production

Enhanced Review:

- Modernized UI throughout new viewer including production, and printing modules
- Updated navigation including continuous scroll and arrow keys
- Improved usability
- Single viewer for new cases, or legacy on older cases
- Expanded file types supported
- Scrubbed text
- Embedded in Concordance installer

New Production Module and Improved Performance:

- Color productions
- Production preview
- Production scalability and speed
- Export document text files
- OCR documents during production
- Write exported text path back to a database field
- Available for Concordance Image and Concordance Native Viewer

New Printing Module:

- New option to print transparent or opaque redactions
- New configuration wizard accessed from the new Concordance Viewer or the multi-document print menu

Holistic Updates:

- Performance enhancements
- Bug fixes

Upgrade Now to Concordance 10.24 (Current Customers Only):

Click to Request Upgrade to Concordance 10.24

Learn More or Request a Demo of CloudNine Concordance:

Click to Request a Concordance Demo

Customer Support:

Visit the redesigned Concordance Answer Center for additional enhancements, bug fixes and newest documentation for this release.

If you have any questions, please contact **CloudNine Customer Support:**

Email: concordancesupport@cloudnine.com
Phone: 713.462.6464

Thank you for the opportunity to serve you. We welcome your feedback as we work towards a stronger Concordance application.

CloudNine is passionate about serving our legal community and the 1,000+ clients who rely on our software to answer pressing data discovery questions. As the community evolves, our commitment to proactively listen, evaluate and prioritize development is a constant driver to meet the needs of our users.